OUR WATER AND SANITATION SYSTEM

SOURCES TRE

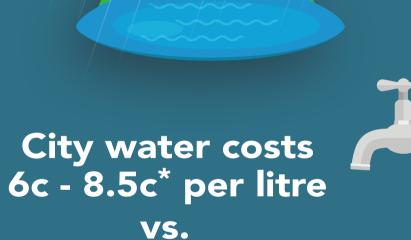
TREATMENT & TESTING

DRINKING WATER

CONSUMERS

WASTE WATER

STORMWATER



Clearing alien invasive vegetation for better flow into our dams

6
large dams and
8
small dams

Other
water sources
include aquifers,
springs,
desalination
and water
reuse

12 water treatment works

150 reservoirs

164
water pump
stations

38 maintenance depots Advanced pressure management reduces leaks and wastage

181 500 informal households served 6 700+
new water connections annually

687 626 metered customers served 1 100+ operational staff on call 24/7 850 service requests dispatched daily 4 606 staff at Water and Sanitation 16 800+ drinking water samples from 260+ points for lab testing per year

11 966km of water pipelines

9 975km of sewer pipelines 420 waste water pump stations 23
waste water treatment works

5.86% of waste water re-used

Waste water safely discharged into rivers, canals, vleis, aquifers, or out to sea

6 556km of stormwater pipelines

836 stormwater dams and 860 km
of rivers, streams
and canals owned
& managed
by City

4 500+
inland water
samples from 160+
points for lab
testing every
year

**Average price of 1 litre of bottled water in South Africa

R15** per litre

for bottled water



^{*} Based on 2024/2025 no-restriction tariffs for 15mm, 20mm and 25mm water meter size and water consumption ranging from 6kL to 25kL a month. See the City's website for updated tariffs.